

# Coronavirus COVID-19 Risk Assessment



Location: Hargreaves and Son Limited. 16-18 Spring Gardens, Buxton, Derbyshire. SK17 6DE			Date Assessed: 07/04/2021		Assessed by: Martin Coles-Evans		
Task/Activity: Shop and Cafe work			Review Date: <b>Every day after 5pm</b>		Reference Number: C12072020		
Activity/ Task	Hazard/Risk	Persons at Risk	NEW Controls in Place	Severity (1-5)	Likelihood (1-5)	Risk/ Priority	Additional Controls Required
Working in the office, shop and cafe	Contact with persons suffering from coronavirus	Employees Customers Visitors	<p>If an employee or known visitor tests positive for coronavirus, they will be asked to self-isolate immediately for 10 days. Further advice will be sought from the local Health Protection Team. They will take over the risk assessment process from that point. All workers will be notified if they have been in close contact of a person who has had a positive test result for COVID-19 and will follow Government guidance if required to self-isolate. The Single Point of Contact (SPOC) is Martin Coles-Evans and if not on duty at the time then the next available manager. Records of employee shift patterns will be kept for any details identifying contacts for any Public Health team (PHE) enquiries.</p> <p>If an employee or visitor is already known to be tested positive, they will not be allowed to enter the premises.</p> <p>Once symptomatic, all surfaces that the person has come into significant contact with must be cleaned, including:</p>	5	2	10	<p>Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.</p> <p><a href="https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19">https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19</a></p> <p>Control measures will be revised and updated daily at 5pm or when the latest government guidance is released.</p>

			<ul style="list-style-type: none"> <li>• All surfaces and objects which are visibly contaminated with body fluids; and</li> <li>• All potentially contaminated high-contact areas such as toilets, door handles, telephones, etc.</li> </ul> <p>Public areas where a symptomatic individual has passed through and spent minimal time in (such as corridors) but which are not visibly contaminated with bodily fluids do not need to be specially cleaned and disinfected.</p> <p>If a person becomes ill in a shared space, these should be cleaned using disposable cloths and household detergents, according to current recommended workplace legislation and practice.</p>				
Working in the office, shop and cafe	Contact with persons who may have been exposed to coronavirus	Employees Customers Visitors	<p>Employees are recommended to have the vaccine when it becomes available to them.</p> <p>Employees are recommended to regularly test, following Government guidance, by using lateral flow testing at the nearest local Test Centre (or in the workplace or home when possible).</p> <p>Employees who are suspected to have coronavirus are to self-isolate in accordance with the government guidance.</p> <p>Other persons who may have been exposed to the coronavirus will have been instructed by the government guidance to self-isolate.</p> <p>Employees who have returned from overseas should review the latest guidance from the Foreign and Commonwealth Office (FCO).</p>	5	2	10	<p>Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.</p> <p><a href="https://www.gov.uk/guidance/travel-advice-novel-coronavirus">https://www.gov.uk/guidance/travel-advice-novel-coronavirus</a></p> <p>Control measures will be revised and updated daily at 5pm or when the latest government guidance is released.</p>

		<p>Depending on which country they have returned from, they may need to self-isolate, even if they do not show any symptoms.</p> <p>Employees who have returned from other countries will be required to self-isolate if required by current Government guidance or if they start showing symptoms of coronavirus.</p>				
	Contact with packages or items handled by persons who may have been exposed to coronavirus	All existing risk assessments will be maintained and followed. There is currently no perceived increase in risk for handling post or freight from specified areas.	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.
	Disposal of waste that may be contaminated by a coronavirus sufferer	<p>All waste that has been in contact with the relevant person, including used tissues, and masks if used, should be put in a plastic rubbish bag and tied when full. The plastic bag should then be placed in a second bin bag and tied. It should be put in a safe place and marked for storage until the result is available. If the individual tests negative, this can be put in the normal waste.</p> <p>Should the person tests positive, the Health Protection Team will provide instructions about what to do with the waste.</p>	5	2	10	Control measures will be revised and updated daily at 5pm or when the latest government guidance is released.

	Overseas travel by employees	Employees Customers Visitors	<p>Overseas travel should be prohibited except in essential cases.</p> <p>If travel is essential, employees should review the latest FCO advice before travelling. Border entry restrictions may prevent travel regardless of how essential it is.</p> <p>Employees must comply with any local restrictions and quarantine orders from local authorities when operating overseas.</p> <p>Employees who have returned from overseas should review the latest guidance from the FCO. Depending on which country, they may need to self-isolate, even if they do not show any symptoms.</p> <p>Employees who have returned from other countries should self-isolate if they start showing symptoms of coronavirus.</p>	5	2	10	<p>FCO advice will be reviewed regularly.</p> <p><a href="https://www.gov.uk/guidance/travel-advice-novel-coronavirus">https://www.gov.uk/guidance/travel-advice-novel-coronavirus</a></p>
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Working in the office, shop and cafe	Contracting and spreading of infection	<p>Basic infection controls should be followed as recommended by the government:</p> <ul style="list-style-type: none"> <li>• Masks must be worn indoors over the mouth and nose unless you are exempt.</li> <li>• Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze.</li> <li>• Put used tissues in the bin straight away.</li> <li>• Wash your hands with soap and water often – use hand sanitiser gel if soap and water are not available.</li> <li>• Try to avoid close contact with people who are unwell.</li> <li>• Clean and disinfect frequently touched objects and surfaces.</li> <li>• Do not touch your eyes, nose or mouth if your hands are not clean.</li> </ul> <p>Persons worried about symptoms should use the NHS 111, only call if they cannot get help online, and NOT go to their GP or other healthcare centre.</p> <p><i>Where eligible, employees are strongly recommended to take part in the government's testing programme for COVID-19 and ensure that the results are communicated to senior management. If the test results reveal that the individual has contracted COVID-19, action will be taken as prescribed in the Emergency Action Plan and a decision will be made on when they can return to work.</i></p>	5	2	10	<p>Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.</p> <p>Control measures will be revised and updated daily at 5pm or when the latest government guidance is released.</p> <p><a href="https://www.nhs.uk/conditions/coronavirus-covid-19/">https://www.nhs.uk/conditions/coronavirus-covid-19/</a></p>
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Travelling to work	Contact with persons who may have been exposed to coronavirus	Employees	<p>It is recommended that all Employees travel to work by walking or cycling. Those using public transport should follow strict social distancing and keep 2 metres apart on buses or trains and seated as far away as possible to the driver in taxis. Where possible, increase ventilation and avoid sitting face-to-face. Employees must follow current Government guidance regarding masks on public transport.</p> <p>Fixed travel partners will be designated for employees who travel together for work and must wear masks when occupying the same vehicle.</p> <p>Shared vehicles that are used either by non fixed travel partners or non employees must be thoroughly cleaned with disinfectant or viralcide spray between handovers.</p>	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.
Arriving for work and entering the premises	Contact with persons who may have been exposed to coronavirus	Employees Customers Visitors	<p>All employees, customers and visitors will be required to wear masks (unless exempt) and recommended to use hand sanitizer upon entry to the building. They will be available at all entry points into the building. Anyone not wearing masks (unless exempt) will be asked to leave. Anyone not using the hand sanitizer will be asked not to touch.</p> <p>To reduce crowding, arrival and departure times may have to be staggered to avoid congestion in rooms within the work place. All employees should follow instruction without question and adhere to strict 2 metre or 1+ meter with mitigation social distancing.</p>	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.

Leaving the premises during the working day	Contact with persons who may have been exposed to coronavirus	Employees	To minimise unnecessary movement within the workplace, employees are advised not to change into alternative clothing when leaving the premises, unless it is a food hygiene requirement when working in food preparation areas.	5	2	10	<p>Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.</p> <p>Provide support around mental health and wellbeing.</p>
Working in the office, shop and cafe	Contact with persons who may have been exposed to coronavirus	Clinically vulnerable employees	Clinically vulnerable individuals, who are at higher risk of severe illness, should take extra care in observing social distancing. Employees should speak to their manager if they have any queries about further help, home working or finding an alternative safer on site role within the business.	5	2	10	<p>Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.</p> <p>Provide support around mental health and wellbeing.</p>
Working in the office, shop and cafe	Contact with persons who may have been exposed to coronavirus	Clinically extremely vulnerable employees	The Government strongly advises clinically extremely vulnerable employees not to work outside the home. Employees should speak to their manager if they have any queries about further help for home working.	5	2	10	<p>Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.</p> <p>Provide support around mental health and wellbeing.</p>
Managing customer and employee movement	Contact with persons who may have been exposed to coronavirus	Employees Customers Visitors	A one-way route around the shop and cafe has been implemented with floor markings and signage to maintain social distancing for keeping persons 2 metres apart. There will be clear signage upon entry for customers and visitors to read on how to behave, to obey wearing face coverings (unless exempt), to maintain social distancing and where they are allowed to walk. They will be recommended to use the provided hand sanitizer upon entry to the premises.	5	2	10	<p>Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.</p>

			<p>There should be no passing on the stairways. If necessary, an employee may have to manage the flow of customers using the stairs.</p> <p>The shop will limit the number of 10 customers and 2 employees (a total of 12) to maintain social distancing. This includes customers shopping together from the same household.</p> <p>Customers with children should make sure that they remain together whilst on the premises or they will be asked to leave.</p> <p>The indoor cafe tables and chairs have been removed to comply with Government instruction with the ban of consumption of food and drink indoors.</p>				
Customer and employee interaction at point of sale	Contact with persons who may have been exposed to coronavirus	Employees Customers Visitors	<p>The use of transparent screens at the till locations will be used to separate people from each other and will help to avoid spread of disease by coughs and sneezes.</p> <p>Employees are encouraged to remind visitors that good hygiene practices and social distancing are expected whilst in the premises.</p> <p>All employees who move away from behind the screens must wear a mask at all times to stop their breath being directed to people nearby.</p> <p>When required by the Government, visitors to the cafe will be asked to scan the QR code to check in or be asked for their contact details for the purposes of "NHS Test &amp; Trace". This data will</p>	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.



			<p>be kept for 21 days securely, and then destroyed. Customers who do not provide their contact details when required will be asked to leave the premises. Businesses operating a service where food and drink is not for consumption on the premises are not required to comply with these requirements.</p> <p>The café will be operating as takeaway only until restrictions are eased further.</p> <p>All food and drink will be served in disposable cups and containers.</p> <p>There will be clear signage that food and drink must not be consumed on the premises.</p> <p>Capacity of the cafe whilst operating as takeaway only is restricted to 9 people queuing/waiting.</p> <p>Outdoor seating of 2 tables (with 2 chairs at each table) are provided outside the shop premises for customer use. Tables are spaced approximately 3 meters apart. Café posts and barriers are in place to separate customers seated outside with the general public.</p> <p>General movement around the cafe is not allowed and visitors are notified by signage to wait on the floor markers to remain 2 meters apart when queuing to be served or waiting to collect their order.</p> <p>Visitors indoors will only be admitted together from the same household or support bubble.</p>				
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			Visitors queuing for the cafe, will be asked to wait outside if at full capacity indoors. Notices will be made when the cafe is full to stop visitors exceeding the first floor 9 customers limit.				
Food and Drink risk mitigation	Contact with persons who may have been exposed to coronavirus	Employees Customers Visitors	<p>Employees taking orders from visitors should always wear face covering and maintain behind the screen. Instance where this is not possible a distance of 2 meters or 1+ meters with mitigation should be maintained.</p> <p>Condiments and sachets will be given to customers when collecting their order.</p> <p>To minimise proximity between kitchen and front of house staff, a designated hand over point will be established.</p> <p>Ventilation may be increased by opening the windows.</p> <p>Procedural interaction will be kept to a minimum.</p> <p>Catering delivery drivers will not be permitted to enter the building; deliveries should be left securely inside the back door of the rear kitchen in threshold.</p>				
Handling money and card payments	Contact with persons who may have been exposed to coronavirus	Employees Customers Visitors	It is encouraged that customers pay using contactless card payments. The card terminal machine will be wiped with a disinfectant wipe after each use or frequently whenever the employee feels necessary. The wipe will be safely disposed of after use.	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.

			<p>If cash is used for payment the customer must place the coins and notes in the dish provided. The coins and notes will then wiped with a disinfectant spray and cloth before placing in till. The cloth will be safely disposed of immediately after use. The employee should wash hands or use the hand sanitizer available nearby afterwards.</p>				
Handling products for purchase	Contact with persons who may have been exposed to coronavirus	Employees Customers Visitors	<p>We ask for all customers to use the hand sanitiser upon entry. It is encouraged that customers do not handle products unless they wish to purchase the item. Where this is not possible, stock should be rotated frequently or cleaned with disinfectant spray to reduce the risk of cross contamination. Employees should wipe stock frequently if they have been handled repeatedly.</p> <p>Employees should regularly wash their hands using the soap and sinks provided or use hand sanitizer. Where possible, employees should hold the products for purchase differently from where a customer would normally hold the item.</p> <p>Shop purchases should not be handed directly to the customer after purchase, but placed in a bag and put to the far side of the counter where they can pick up at a safe distance</p>	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.
Working in confined spaces	Contact with persons who may have been exposed to coronavirus	Employees Contractors Visitors	<p>To maintain strict social distancing for all employees:</p> <p>the new office should only have 2 persons working in the room at any one time.</p> <p>the new large staff room has clear floor markings and designated resting areas to keep employees 2 meters apart at all times.</p>	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.

			<p>the store room should have a maximum of 2 people in the room at any one time and should adhere to keeping 2 metres apart at all times.</p> <p>The kitchen will have floor markings to maintain social distancing. There should be no more than 3 employees in the kitchen at any one time. Employees must wear face coverings during their shift when working in close proximity.</p> <p>the warehouse should have a maximum of 2 persons using the room at any one time.</p>				
Working face-to-face	Contact with persons who may have been exposed to coronavirus	Employees Contractors Visitors	<p>Employees should work back-to-back or side-by-side (rather than face-to-face) whenever possible. All employees must wear face coverings if working in close proximity or confined spaces.</p> <p>If the activity is for a sustained period, employees will be grouped together in a fixed partnering (so that each person works with only a few others).</p>	5	2	10	Regular consideration will be made as to whether the relevant face-to-face activity can continue and adjustments made if necessary.
Wearing PPE face coverings and gloves	Contact with persons who may have been exposed to coronavirus	Employees Contractors Visitors	<p>Medical grade PPE protects the user against health or safety risks at work. When managing the risk of COVID-19, additional PPE beyond what you normally wear is not beneficial and is not recommended for use outside of a clinical setting. This is because COVID-19 is a different type of risk to the risks you normally face in the workplace, and needs to be managed through the wearing of face coverings, social distancing, hygiene and fixed teams or partnering, not through the use of medical grade PPE. The Government does not recommend the precautionary use of extra PPE in the workplace</p>	5	2	10	<p>Government guidance on the use of face masks will be re-examined where appropriate when risks change.</p> <p>Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.</p>

			<p>unless the risk of COVID-19 transmission is very high.</p> <p>The wearing of face coverings indoors is mandatory and persons should use the following guidelines:</p> <ul style="list-style-type: none"> <li>• Wash your hands thoroughly with soap and water for 20 seconds or use hand sanitiser before putting a face covering on, and after removing it.</li> <li>• When wearing a face covering, avoid touching your face or face covering, as you could contaminate them with your hands.</li> <li>• Change your face covering if it becomes damp or if you have touched it.</li> <li>• Continue to wash your hands regularly</li> <li>• Change and wash your face covering daily</li> <li>• If the material is washable, wash in line with manufacturer's instructions. If it's not washable, dispose of it in your usual waste.</li> <li>• Practice social distancing at all times.</li> </ul> <p>Cloth face coverings are given to all employees to wear when on duty. Disposable face coverings are available upon request.</p> <p>Employees should not wear gloves (unless necessary for food preparation) as this provides a false sense of security. The frequent washing of</p>				
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			<p>hands is much more effective in elimination of coronavirus.</p> <p><b>See Appendix for further Government Guidance.</b></p>				
Receiving and handling deliveries	Contact with packages or items handled by persons who may have been exposed to coronavirus	Employees Contractors Visitors	<p>Couriers and visitors making deliveries to the premises should maintain strict social distancing at all times and must not be permitted to enter areas where the control of the number of people is in place.</p> <p>There will be designated 'pick-up and drop-off' locations for deliveries to be placed so that employees, couriers and visitors can exchange goods whilst still maintaining 2 meters apart.</p> <p>Employees should not sign for the goods and let the courier do this on their behalf unless specifically told to do so by the courier.</p> <p>Appropriate signage will be located for visitors, couriers or delivery drivers to explain procedures in place for delivering or taking away goods.</p> <p>Where possible it is recommended that drivers remain in their vehicle whilst employees handle goods received.</p> <p>Items that need 2 people to lift or move must only be done so by designated employees using the fixed partnering grouping.</p> <p>Suppliers and couriers will be notified by telephone or email on our procedures</p>	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.

Customers returning goods	Contact with packages or items handled by persons who may have been exposed to coronavirus	Employees Customers	<p>The customer returns policy has been extended from 30 days to 100 days for customers unable to leave their homes if they are self isolating or are clinically vulnerable and have to stay indoors.</p> <p>Customers should place the returned goods in the designated plastic 'returns' box and left for 72 hours before being put back on sale.</p> <p>Employees should not handle any returned goods unless wearing gloves or until 72 hours has elapsed. Gloves should be safely disposed of immediately after use.</p> <p>Items that need 2 people to lift or move must only be done so by designated employees using the fixed partnering grouping.</p> <p>For faulty/broken items, the customer should demonstrate the reason for return. For obvious faults an immediate refund or replacement can be processed. Where inspection/testing is required to verify the problem, the employee should wear nitrile gloves when handling any returned goods and dispose of them immediately after use; or wait 72 hours when not using gloves. The customer should be advised on the time period needed to process any refunds or replacements and their contact details taken (as per GDPR guidelines).</p> <p>When Items have been held for 72 hr isolation, refunds will be processed by telephone whenever possible to avoid social contact.</p>	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.
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Using washroom facilities	Contact with persons who may have been exposed to coronavirus	Employees Contractors Visitors	<p>To restrict close proximity and queuing for toilet use, both customer toilets will be unisex. The Ladies toilet will only have one toilet available allowing only one user at a time to maintain social distancing. The Gents toilet will remain unchanged allowing only one user at a time. Doors that are surplus to requirements have been removed to reduce contact of surfaces that are touched. Mirrors have been removed to encourage swift use of the facilities. Soap and signage provided throughout to encourage good hygiene. A cleaning schedule will be displayed for staff use to reassure customers of the recent sanitization of surfaces they come into contact with.</p> <p>The warehouse toilet (only for employees to use) will remain unchanged allowing only one user at a time. Soap and signage provided throughout to ensure strict hygiene.</p>	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.
Using equipment	Contact with persons who may have been exposed to coronavirus	Employees Contractors Visitors	<p>The cleaning of all equipment that is handled by employees should be done hourly or as often as the employee sees fit; and after every change in shift. These include telephones, tills, pricing ticket machines, pens, thermometers, computer keyboards etc.</p> <p>A disinfectant viralcide spray for eliminating COVID-19 is provided for all employees use.</p>	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.



Cleaning rota	Contact with persons who may have been exposed to coronavirus	Employees Contractors Visitors	Over and above all normal cleaning schedules there will also be additional hourly cleaning of all items touched regularly by employees and visitors, e.g. door handles, toilets handles and seats, stair banisters, screens. A disinfectant viralcide spray for eliminating COVID-19 is provided for all employees to use.	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.
Meetings with representatives and other visitors	Contact with persons who may have been exposed to coronavirus	Employees Contractors Visitors	To minimise social contact it is recommended that meetings be held using video conferencing or by telephone wherever possible. The use of MS Teams, Zoom, GoToMeeting, Facetime and Messenger are available for secure business use when required. It is recommended that product orders are placed by telephone or online B2B portals.	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.
Meetings with employees	Contact with persons who may have been exposed to coronavirus	Employees Contractors Visitors	Where required for a group staff meeting, an outdoor location (for example as the rear yard, weather permitting) would be preferred to minimise possible transmission of COVID-19. If this is not possible, smaller groups or individual meetings at a social distance will be held indoors and in well ventilated rooms.	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.
Rest periods for employees	Contact with persons who may have been exposed to coronavirus	Employees	The new large staff room will provide enough space for social distancing for 4 employees. Employees are also permitted to use the open yard or rear car parking areas for better ventilation if preferred.	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.

Employee training	Contact with persons who may have been exposed to coronavirus	Employees	<p>Clear, consistent and regular communication will be made with all employees. These may include new ways to communicate to avoid direct social contact, for example video conferencing and social media video chat channels, subject to consent by the employee. Existing methods of communication by telephone, email and post will continue to be used where appropriate. Employees must wear face coverings if training is done in close proximity to each other. Any new procedures will be made clear to all employees prior to their return to work or whenever there is a change in procedure required.</p> <p>Where appropriate, signage of procedures will be on display in the staff room for reference.</p>	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.
Emergency accidents, fires and break ins	Contact with persons who may have been exposed to coronavirus	Employees Contractors Visitors	<p>In an emergency, accident, fire or break in, people do not have to stay 2 metres apart if it would be unsafe.</p> <p>People involved in the provision of assistance to others should pay particular attention to sanitation measures immediately afterwards including washing hands.</p>	5	2	10	Guidance and recommended risk control measures will be sourced directly from the GOV.UK website wherever possible.
Appendix			PPE protects the user against health or safety risks at work. When managing the risk of COVID-19, additional PPE beyond what you normally wear is not beneficial. This is because COVID-19 is a different type of risk to the risks you normally face in the workplace, and needs to be managed through social distancing, hygiene and fixed teams or partnering, not through the use of PPE. The Government does not recommend the precautionary use of extra PPE in the workplace unless the risk of COVID-19 transmission is very high.				

			<p>There are some circumstances where wearing a face mask may be beneficial as a precautionary measure. The evidence suggests that wearing a face covering does not protect you, but it may protect others if you are infected but do not develop symptoms.</p> <p>A face covering can be very simple and must be worn indoors. It needs to cover your mouth and nose.</p> <p>It is important to know that the evidence of the benefit of using a face mask covering to protect others is small; therefore face coverings are not a replacement for the other ways of managing risk.</p> <p>Wearing a face covering is required by law, including in the workplace. It is important to use face coverings properly and wash your hands before putting them on and taking them off.</p> <p><b>Who is ‘clinically extremely vulnerable’?</b></p> <p>Expert doctors in England have identified specific medical conditions that, based on what we know about the virus so far, place someone at greatest risk of severe illness from COVID-19.</p> <p>Clinically extremely vulnerable people may include the following people. Disease severity, history or treatment levels will also affect who is in this group.</p> <ol style="list-style-type: none"> <li>1. Solid organ transplant recipients.</li> <li>2. People with specific cancers: <ul style="list-style-type: none"> <li>• people with cancer who are undergoing active chemotherapy</li> <li>• people with lung cancer who are undergoing radical radiotherapy</li> </ul> </li> </ol>				
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			<ul style="list-style-type: none"> <li>• people with cancers of the blood or bone marrow such as leukaemia, lymphoma or myeloma who are at any stage of treatment</li> <li>• people having immunotherapy or other continuing antibody treatments for cancer</li> <li>• people having other targeted cancer treatments which can affect the immune system, such as protein kinase inhibitors or PARP inhibitors</li> <li>• people who have had bone marrow or stem cell transplants in the last 6 months, or who are still taking immunosuppression drugs</li> </ul> <p>3. People with severe respiratory conditions including all cystic fibrosis, severe asthma and severe chronic obstructive pulmonary (COPD).</p> <p>4. People with rare diseases that significantly increase the risk of infections (such as severe combined immunodeficiency (SCID), homozygous sickle cell).</p> <p>5. People on immunosuppression therapies sufficient to significantly increase risk of infection.</p> <p>6. Women who are pregnant with significant heart disease, congenital or acquired.</p> <p>7. People who are from some Black, Asian or minority ethnic (BAME) backgrounds.</p> <p>People in this group should have been contacted to tell them they are clinically extremely vulnerable.</p> <p><b>Clinically vulnerable people</b></p> <p>If you have any of the following health conditions, you are clinically vulnerable, meaning you are at higher risk of severe illness from coronavirus. You are advised to stay at home as much as possible and, if you do go out, take particular care to minimise contact with others outside your household.</p> <p>Clinically vulnerable people are those who are:</p> <ul style="list-style-type: none"> <li>• aged 70 or older (regardless of medical conditions)</li> </ul>				
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			<ul style="list-style-type: none"> <li>• under 70 with an underlying health condition listed below (that is, anyone instructed to get a flu jab each year on medical grounds):</li> <li>• chronic (long-term) mild to moderate respiratory diseases, such as asthma, chronic obstructive pulmonary disease (COPD), emphysema or bronchitis</li> <li>• chronic heart disease, such as heart failure</li> <li>• chronic kidney disease</li> <li>• chronic liver disease, such as hepatitis</li> <li>• chronic neurological conditions, such as Parkinson's disease, motor neurone disease, multiple sclerosis (MS), or cerebral palsy</li> <li>• diabetes</li> <li>• a weakened immune system as the result of certain conditions, treatments like chemotherapy, or medicines such as steroid tablets</li> <li>• being seriously overweight (a body mass index (BMI) of 40 or above)</li> <li>• pregnant women</li> </ul> <p>As above, there is a further category of people with serious underlying health conditions who are clinically extremely vulnerable, meaning they are at very high risk of severe illness from coronavirus.</p>				
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## Risk/Priority Indicator Key

Severity (Consequence)
1. Negligible (delay only)
2. Slight (minor injury / damage / interruption)
3. Moderate (lost time injury, illness, damage, lost business)
4. High (major injury / damage, lost time business interruption, disablement)
5. Very High (fatality / business closure)

Likelihood
1. Improbable / very unlikely
2. Unlikely
3. Even chance / may happen
4. Likely
5. Almost certain / imminent

RISK / PRIORITY INDICATOR MATRIX						
LIKELIHOOD	5	5	10	15	20	25
	4	4	8	12	16	20
	3	3	6	9	12	15
	2	2	4	6	8	10
	1	1	2	3	4	5
		1	2	3	4	5
		SEVERITY (CONSEQUENCE)				

Summary		Suggested Timeframe
12-25	High	As soon as possible
6-11	Medium	Within the next three to six months
1-5	Low	Whenever viable to do so

## Daily Monitoring Checklist

Ensure that you have:

Action	Yes	Confirmed by	Comments
Reviewed the updated guidance from the government	Y	Martin Coles-Evans	Government guidance reviewed daily
Reviewed and updated the risk assessment to incorporate any changes to the guidance	Y	Martin Coles-Evans	Assessed daily for any changes
Ensured sufficient stocks of soap, hand sanitiser and disinfectant are available	Y	Martin Coles-Evans	Sanitation stock levels reviewed daily
Identified and implemented the (new) recommended control measures	Y	Martin Coles-Evans	Assessed daily